



No Panic Computing
Professionally managed notebooks
with Rogers Rocket Built-In

Secure. Connected. Productive.

Partners with:





You focus on competing...

The No Panic Computing notebook computer is a business laptop that is always connected, professionally set up, secured, supported, and monitored by a team of mobile, technical, security and data backup experts.



Continuous communication via the Rogers 4G wireless HSPA+ network with community data pooling



Wireless hardware and software configured, managed and integrated. No sticks or antenna to worry about.



Secure information access, VPN ready with intelligent connection manager and intelligent power management



Daily and automatically backed up with Autonomy®



Professionally encrypted combined with hardened OS, biometric fingerprint reader and remote data destruction



Professionally secured against viruses, trojans and spyware



Fast, accessible "Single Point of Contact" 24/7 live help desk support

Partners with:



No Panic Computing

Professionally managed notebooks



...and we'll focus on computing.

Included are a set of crucial IT services: remote backup, enhanced security, set up and optimization, monitoring, remote troubleshooting and repair, a 24/7 help desk and much more.



Professionally Set Up and Managed

No More Do-It-Yourself Computing.

- ▶ Supported by a team of technical, security and backup experts.
- ▶ Includes set up, customization, optimization, diagnostics, monitoring, security, data protection, printer and peripheral support and remote troubleshooting and repair.



Secure Online Backup

It's Fast. It's Easy. It's Automatic. It's Safe.

- ▶ Files are automatically backed up in redundant, secure, off-site data centers run by Autonomy.



File Encryption Combined With Fingerprint Reader

Only you can read your files.

- ▶ Automated solution that combines intelligent encryption with strong password policies, easy biometric access and remote data destruction.
- ▶ Encryption keys stored and managed by NPC



All The Right Software

Microsoft Office 2010

- ▶ Microsoft Word, Powerpoint, Excel, Outlook, and OneNote



Rogers Rocket Built-in

Always Connected

- ▶ Always connected through the Rogers 4G HSPA+ wireless network for secure data transmission professionally managed and integrated into the No Panic Computing solution.



Powerful Hardware

HP Elitebook

- ▶ Enterprise-class notebook from HP featuring the latest Intel® Core™ vPro™ processors.



Enterprise-Class, Monitored Protection Against Viruses and Spyware

- ▶ ESET: Proactive, Precise, Fast, Monitored Virus Protection.



24/7 Worldwide Support

The Support You Expect. The Support You Need.

- ▶ Enjoy fast, personal service and have your issues solved quickly.

As seen on:



cbc.ca

NATIONAL POST

Rogers Rocket Built-In Models



NPC HP8560r

Screen Size 15.6"
Price* \$169.95 / month



NPC HP8460r

14"
\$169.95 / month



NPC HP2560r

12.5"
\$169.95 / month



NPC HP2760r

12.1"
\$199.95 / month
Includes docking station

Standard Models



NPC HP8560p

Screen Size 15.6"
Price* \$129.95 / month



NPC HP8460p

14"
\$129.95 / month



NPC HP2560p

12.5"
\$129.95 / month



NPC HP2760p

12.1"
\$159.95 / month
Includes docking station



NPC HP8200

22"
\$139.95 / month

*OAC. 36-month term. Qualified business customers only. Taxes extra. Shipping included. Includes a 2GB community pooled Canada data plan. See Terms & Conditions of Sale for more details.

Included with all models



HP EliteBook with second generation Intel® Core™ vPro™ technology configured for performance and premium experience



Daily automatic enterprise-class full disk backup to redundant BRUNS-PAK ultra secure level 9 Autonomy facilities located in Canada. Includes remote access to backup data and automatic versioning system



Professionally managed intelligent encryption combined with complex password policy, biometric access and remote data destruction. Encryption keys are stored and managed by NPC. Security system has been tested by independent 3rd party lab for compliance with information security / privacy laws



Unlimited help desk for hardware, OS and Microsoft Office issues. Most problems resolved via remote diagnostics and repair, including virus and spyware remediation



48 hour notebook and data replacement due to catastrophic problems such as loss, theft, fire, virus, hardware failure or human error



Remote monitoring of backup, security, encryption and malware

Outbound preventative maintenance processes to notify customers of security and system related issues, including regular Notebook Status Reports delivered automatically via email



Custom configuration, optimization and tuning of the computer with critical updates and security patches pre-installed

Notebooks ship optimized, secured, encrypted; with upgraded memory and Microsoft Office software

Email configuration & smartphone configuration support, including Blackberry Desktop Manager



Battery replacement service

Accidental Damage and Protection included. Loss and Theft Protection optional



Computer replaced or upgraded if user requirements not being met

Worldwide warranty depot services

NPC Online Backup: Powered by Autonomy™ The 'Gold Standard' of online backup

Data transfer security features

- NPC DataGuard always initiates contact with the data center.
- SSL encryption (TLS 1.0) protects information during transmission between NPC DataGuard and the data center.
- The data center server authenticates the NPC DataGuard connection using the user encryption key, while NPC DataGuard authenticates the server using a digital certificate embedded in the installation package.
- Data transfer can be disabled for lost, stolen or canceled notebooks.

Storage security features

- The data center stores the 128-bit AES-encrypted files without decrypting them.
- Every account has a unique encryption key, used to encrypt and decrypt each file that NPC DataGuard backs up.
- NPC DataGuard uses 112-bit Triple DES encryption to send the encryption key to the Data Center securely. The data center escrows the encryption key on its secure server.

Facility security features

- All data received by either mirrored facility is immediately replicated to its mirror by high-speed links.
- All Autonomy servers run a hardened version of Microsoft® Windows® Server.
- Up-to-date virus protection: never a business interruption due to viruses.
- Intrusion detection systems monitored by an Underwriter Laboratories-listed station.

Physical security features

- Autonomy owns and controls all its facilities, in undisclosed geographically dispersed sites.
- Level 9 (Ultra-Reliable data center) rating by independent security consultants BRUNS-PAK.
- Level 4 (highest) Security Rating.
- 24/7 armed security.
- Admittance by electronic access and internal/external closed circuit television monitoring and recording.
- Redundant commercial power feeds, with redundant generators for full backup power for up to 7 days.
- Clean air fire extinguishing system (CAFES) with a pre-action (dry pipe) sprinkler system as a backup.
- Internal/external alarms monitor motion detection, temperature, "waterbugs", smoke and fire detection, 24/7.
- FM-200 Waterless Fire Suppression Systems, plus OSHA-certified fire brigade and EPA-certified water.